



# PBX Compatibility Chart

Use the table below to check your system compatibility >

PBX Manufacturer/ Line Type	Model	Line-Side Solutions with SMDR Integration					Station-Side Solutions					Comments
		Analog Lines			PRI/BRI		Digital PBX			IP Phones		
		Call Assistant SD	Universal Adapter	Call Tracker or Call Tracker Plus	MultiCorder-PRI	MultiCorder-BRI	Digital 01	Digital 04	Digital 16	IP Tap	BackOffice 4IP	
Analog Line or Telephone	Includes home telephones, cordless telephones, radio channels and analog telephones behind a PBX	√	√	√			-	-	-			
ISDN Primary Rate Digital Lines (PRI)					√							
ISDN Basic Rate Lines and Extensions (BRI)						√						
Hosted IP Service Provider	Call for Details	√	√							√		SIP Phone support
Alcatel	All	√	√	√	√	√	-	-	-			
AllWorx		√	√	√	√					√	√	
Avaya	Definity	√	√	√	√	√	√	√	√			2 wire digital phones only
	IP Office	√	√	√	√	√	√§	√§	√§			Does not support 200 series phones
	Magix	√	√	√	√	√	√§	√§	√§			2 wire digital phones only
	Index	√	√	√	√	√	-	-	-			Does not support 2000 series phones
	Partner	√	√	√	√	√						
	Communication Manager	√	√	√	√	√	√	√	√	√	√	H323 support
Comdial	All	√	√	√	√	√	-	-	-			Universal Adapter / SD Recorder In Handset Tap mode
Cisco	All	√	√	√	√	√	-	-	-	√	√	Cisco SCCP support
Ericsson	All	√	√	√	√	√	-	-	-			
Iwatsu	All	√	√	√	√	√						
Mitel/Inter-tel	All	√	√	√	√	√	√	√	√			Only supports Inter-Tel Digital phones, not Mitel
LG	All	√	√	√	√	√	√	√	√			
NEC	Elite/IPK	√	√	√	√	√	√	√	√			
	NEAX/IPX	√	√	√	√	√	√	√	√			
	Aspire	√	√	√	√	√	√	√	√			
	DSX	√	√	√	√	√	√	√	√			
	1100	√	√	√	√	√	√	√	√			
	8100	√	√	√	√	√	√	√	√	√	√	
	9100	√	√	√	√	√	√	√	√	√	√	
Nitsuko	DXE/i-series	√	√	√	√	√	-	-	-			Universal Adapter / SD Recorder In Handset Tap mode
Nortel	Norstar	√	√	√	√	√	√	√	√			
	Meridian	√	√	√	√	√	√	√	√	√	√	Unistim
	BCM	√	√	√	√	√	√	√	√	√	√	
Panasonic	DBS/ICX	√	√	√	√	√	√§	√§	√§			
	KXTD	√	√	√	√	√	√	√	√			
	KXTDA	√	√	√	√	√	√§	√§	√§			
	A-Series	√	√	√	√	√	-	-	-			Universal Adapter / SD Recorder In Handset Tap mode
Samsung	All	√	√	√	√	√	√	√	√			See notes
Shoretel		√	√	√	√	√						
Siemens/Unify	Hicom/Hipath	√	√	√	√	√	√	√	√	√	√	
	OpenStage	√	√	√	√	√	√	√	√			
Tadiran	Coral	√	√	√	√	√	√§	√§	√§			See notes
Toshiba	DK	√	√	√	√	√	√	√	√			
	CTX	√	√	√	√	√	√	√	√			
	CIX	√	√	√	√	√	√	√	√			
	IPedge	√	√	√	√	√	√	√	√	√	√	
Teirad	All	√	√	√	√	√	√§	√§	√§			2 Wire phones only
Vodavi	All	√	√	√	√	√	√	√	√			
Win	All	√	√	√	√	√						
3Com	All	√	√	√	√	√	-	-	-			Universal Adapter / SD Recorder In Handset Tap mode

§ Note 1

Integrations marked with § may not have full Caller ID integration.

[Please Contact Intelligent Recording for latest compatibility](#)

# Intelligent Recording

