

# MultiCorder PRI/T1

# Simple Connectivity, Powerful Features, Affordable Price

The MultiCorder from Intelligent Recording delivers a simple and affordable solution for recording PRI lines. The MultiCorder is provided with Intelligent Recording's proven BackOffice Recording software to provide a robust recording solution that is simple to install and affordable.

Each MultiCorder unit can record all channels on the PRI, add additional units on the same host PC (up to 3 per PC) for larger installations.

#### **BackOffice Software Overview:**

- Records Caller ID, Number Dialed and Date & Time
- No complex network setup
- Caller ID and digits dialed recorded as part of call record
- 'True Digital' recording

# Because talk isn't cheap..

There are many valuable reasons why companies record telephone conversations:

- Customer service quality monitoring- recording calls ensures best practice
- Transaction recording record critical information to ensure accuracy of transactions
- Compliance monitoring- ensure industry regulations are met
- Security alerts- record threats and verbal abuse.

### Flexible set-up for multiple applications

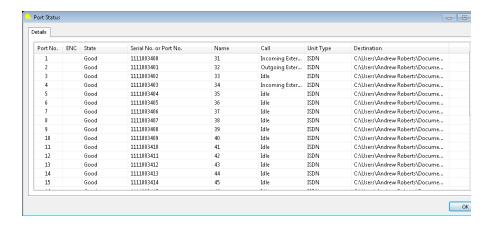
Set-up options include:

- Directional Recording -Record all calls, record just inbound or outbound only.
- SMDR Integration available for most PBXs enables tracking calls by extension.
- Encryption Option ensures security of recorded calls.

Almost every company has a call record application that can deliver substantial business benefits. What's yours?

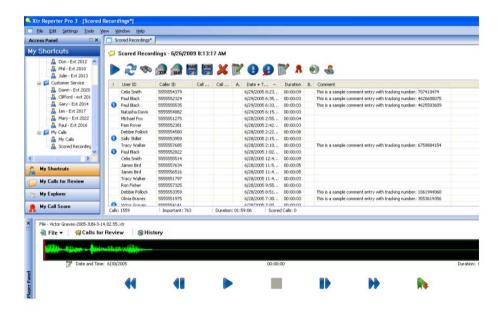


#### **BackOffice Recorder Software:**



- Combine Hardware on same
  Host PC-- Analog Recorder for
  Radio Channels, Digital Recorder
  for a group of Digital Phones or
  add a few IP Phones to record, all
  is possible using the provided
  BackOffice4IP Software.
- Call Storage- store calls on host PC or Server or on any network drive
- Certified Server Package—Let Intelligent Recording provide the entire turn-key package. Refer to our web site for details on our Certified Server Package, with complete remote installation support.

## **XTR Reporter Pro Included:**



Click for Demo of Scoring & Reports



Click for Demo of Basic Features



- Advanced Search, Playback & Export – Search by Date/Time, Caller ID, Number Dialed, or Extension with SMDR.
- Reports plus Call Scoring with performance tracking –Don't just listen to calls, evaluate them as you go then track and monitor employee development and training results. Compare agents and track improvements over time.

#### **Contact Us:**

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